

Junior Technical Support

Intersoft Electronics is a Belgian engineering company active in the domain of air traffic control (ATC) and air-defence radar. It is our mission to create and deliver cutting edge solutions in these fields and enable our customers to achieve comprehensive and reliable radar coverage leading to safer airways. Our products and services are used worldwide thanks to our global presence with subsidiaries in Australia, the US and the UK. We are currently looking for a:

JUNIOR TECHNICAL SUPPORT

You will be part of the Customer Support Team and have a central role in supporting our customers as well as our engineers.

FUNCTION DESCRIPTION

- Help out customers with specific technical questions related to our products
- Testing and configuration of computers and IE hardware for customers
- Testing of new software releases
- Collect information for technical proposals and quotations
- Assist engineers in performing radar data analysis using our RASS tools
- Updating and writing of technical manuals and testing procedures

PROFILE

- Bachelor Electronics / ICT / Applied Computer Science / Aviation Technology or relevant experience
- Good knowledge of computer architectures and software
- Communicative and able to interface between engineers and customers
- Punctual and well organized
- Curious and eager to build broad knowledge
- Accurate writing skills in English and Dutch and able to write consistent documents such as technical reports, user manuals, training slides etc. Fluent in spoken English. Knowledge of other languages can be an advantage.

OUR OFFER

You will join our dynamic Customer Support department and be able to build broad knowledge while working aside technology experts. Your salary will be competitive and evolve according to your experience, commitment and results. Please send your CV and a letter of motivation to elke.vanuytven@intersoft-electronics.com.

